Mobile Computer

K388S

User Guide

Urovo Technology Co., Ltd.

Note:

* This Guide introduced general functions of K388S. Your Portable printer device may have different functions wherein or description.
* There may be differences between the illustrations in this Guide and the actual product. And the actual product shall prevail.

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1 Introduction

1.1 Appearance

1.2 Charge

The battery can be charged in the following ways:

Method 1: Charge the device via a USB cable.

Method 2: Charge the device through the battery port.

In the charging state, the LED indicator shows red, and when the LED indicator shows green, it means that the battery is fully charged.

When the battery is low, the UROVO K388S displays a warning message.

When the battery is too low, UROVO K388S will power off automatically.

★ Note

The battery may be charged for more or less than 3 hours. Interrupting charging will not cause damage to the battery. The battery life is determined by the different usage cases of the UROVO K388S.

In order to ensure that UROVO K388S has a longer standby time, please follow the following tips for use:

- When the UROVO K388S is not in use, connect the UROVO K388S to a DC power source for charging.
- Set the UROVO K388S into sleep time shorter in the settings (Home Screen -> Apps -> Settings -> Display -> Hibernation).
- Turn off all radio activity, WiFi, Bluetooth, etc. when not in use.

2 Use of K388S

2.1 Startup and shutdown

UROVO K388S Once charged, you can start using the UROVO K388S.

1. When the device is turned on, press and hold the on/off button in the lower left corner of the device for a period of time, the device will appear on the boot screen, and the boot progress will enter the system desktop when the booting progress is completed. It will take some time for the device to initialize, so please be patient.
2. When power off, press and hold the on/off button in the lower left corner of the device for a period of time, the power off options dialog box will pop up, tap Power off to turn off the device.

2.2 Device lock and unlock

Device Lock

Short press the on/off button to lock the device. If you don't do anything with the device within the default or set lock screen time, the device will lock automatically.

Device Unlock

Press the on/off button and swipe up the unlock button in the home screen to unlock.

2.3 Device buttons

UROVO K388S The device provides physical function keys, as shown in the following figure (white arrow), with a total of 3 buttons.

2.4 Screen

UROVO K388S The device has a total of 1 home screen, and you can switch between them by swiping up on the screen. In the apps displayed on the home screen, tap any app icon to open the app.

★ Note

- You can freely add or remove program icons in the blank space of the home screen.

- Tap the app tray to see all the programs.

2.5 Status icons and indicators

Status icons and indicators are located in the status bar at the top of the screen and display device status information and notifications.

Table 2-1 Status icons

Icon	Instruction	Icon	Instruction
	WLAN		Mobile Data
	Bluetooth		Airplane Mode
	Flashlight		Screen Recorder
	Battery Charging		Auto Screen Rotation
	Battery Saving Mode		Do-Not-Disturb Mode

★ Note

The device software is constantly upgraded, and the status indicator may be different from the device display, please refer to the actual situation.

2.6 Basic setting

2.6.1 Date and time setting

You can change the date and time in the device as needed.

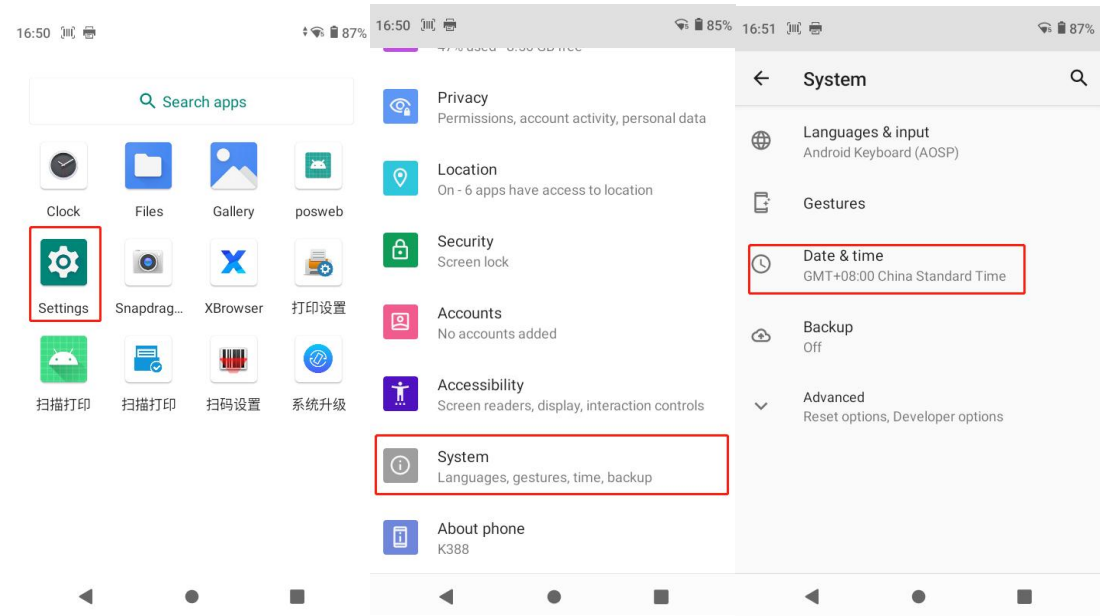
Find this icon:

->Setting

->System

-> Date and time

-> Set date or set time



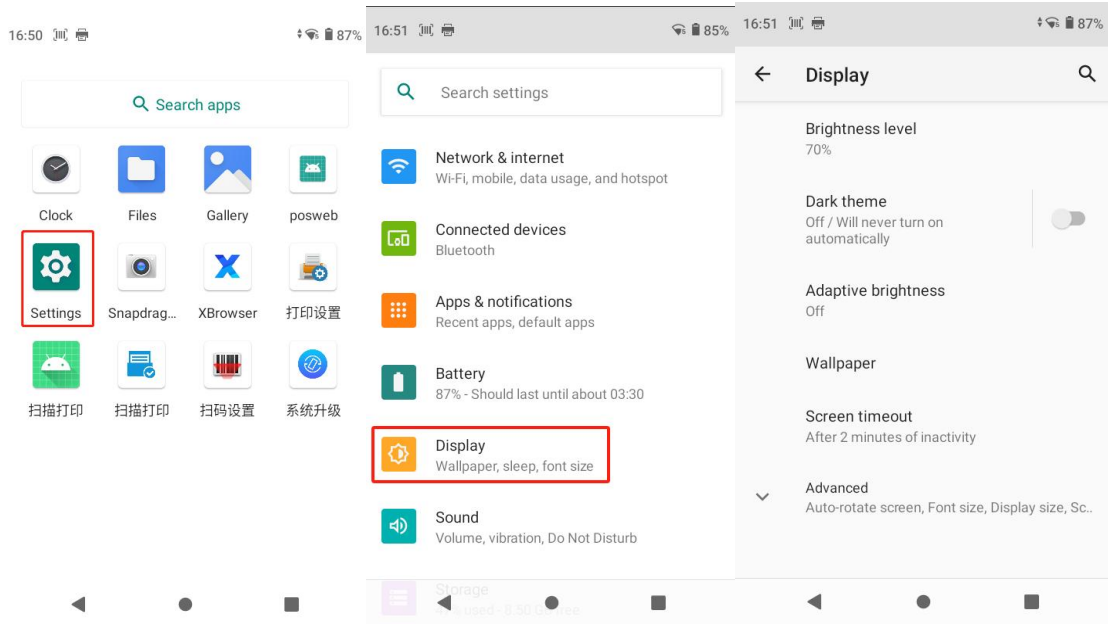
2.6.2 Display Setting

Find this icon:

-> Setting

->Display

-> Brightness/Wallpaper/Sleep



2.6.3 Ringtone Setting

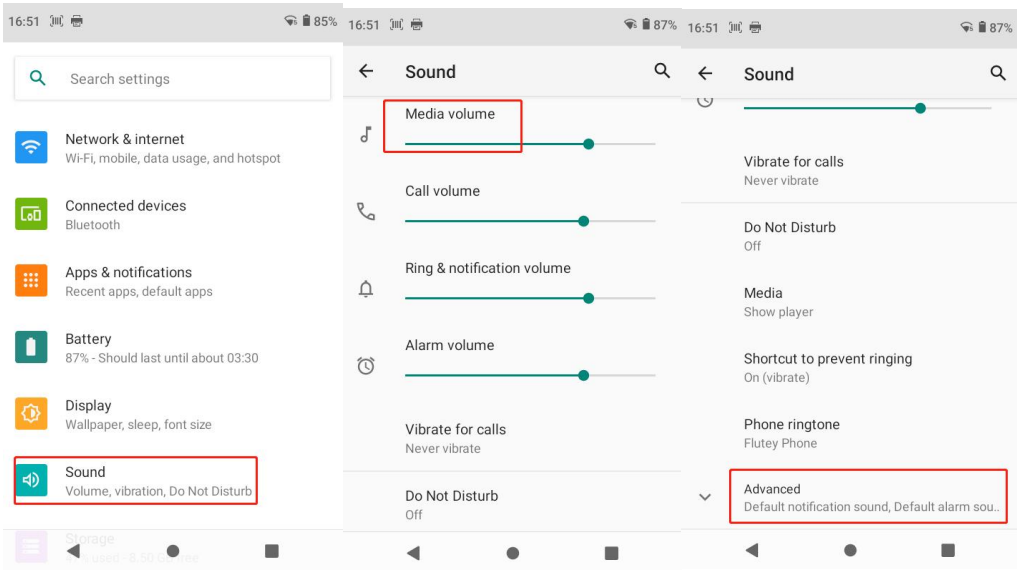
Find this icon:

-> Setting

-> sounds

-> Media/alarm/ringer volume, etc.

-> Tap Advanced to go to the next level of sound general settings



2.6.4 System setting

Find this icon:

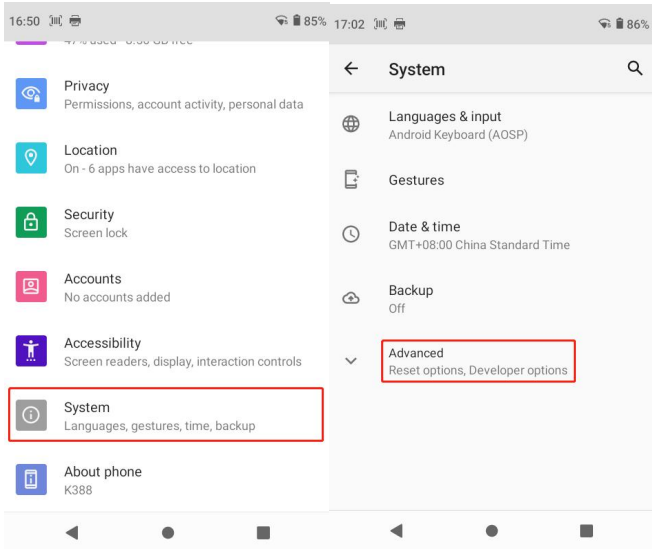
-> Settings - System

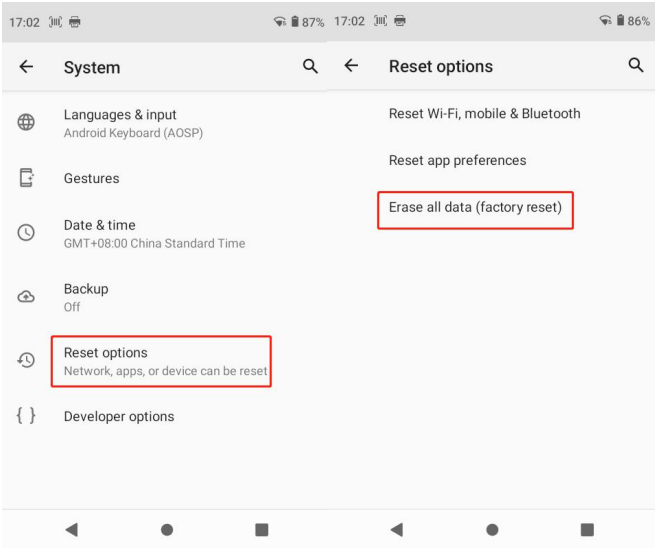
-> Reset Options

-> Clear all data

-> Restore Factory Settings

Press Erase All and the device starts a factory reset.





★ Note

This will erase the following data from your device:

- account
- System and application data and settings
- Downloaded applications

The following data is not cleared:

- Current system software and bundled applications

2.6.5 Language and Input Method Settings

Find this icon:

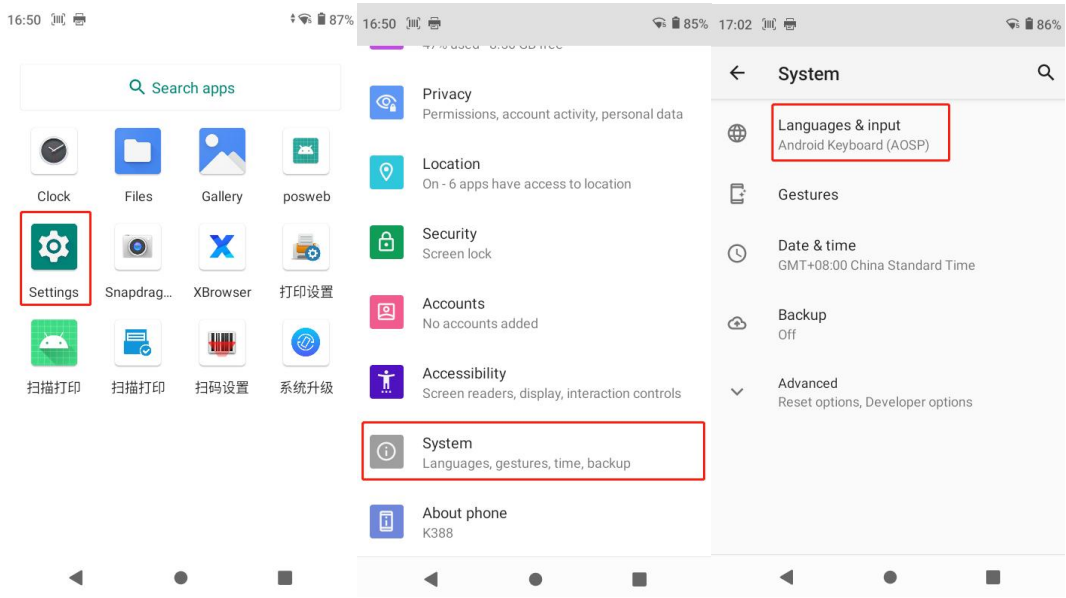
->Setting

->System

-> Languages and input methods

-> Tap the language and select the language you want to switch from the list

-> Tap Default and select the input method you want to switch from the list



2.6.6 Shortcuts

Shortcut icons can be added to the device home screen.

On the Home screen screen, tap the application tray icon, tap and hold and drag the icon you want to add to the Home screen.

3 Network and connection synchronization

3.1 Wi-Fi network connection

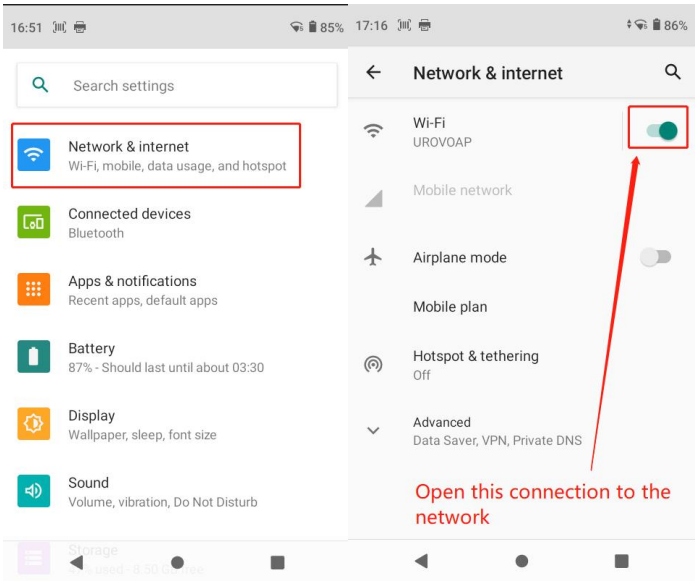
Find this icon:

-> setting

-> Networks and the Internet

->WLAN

1. Tap the WLAN **off/on** button to turn on and search for networks. If the WLAN is on, tap **Scan** and the device will list the networks within the search range;
2. Tap the network you want to connect to and enter the password in the pop-up password dialog box;
3. Tap **Connect** to complete the WiFil connection.



3.2 Bluetooth

Turning on the Bluetooth function in your device establishes a wireless connection and exchanges information with other Bluetooth-compatible devices (e.g., computers, cell phones). Bluetooth connectivity works well when used in areas where there are no solid obstacles.

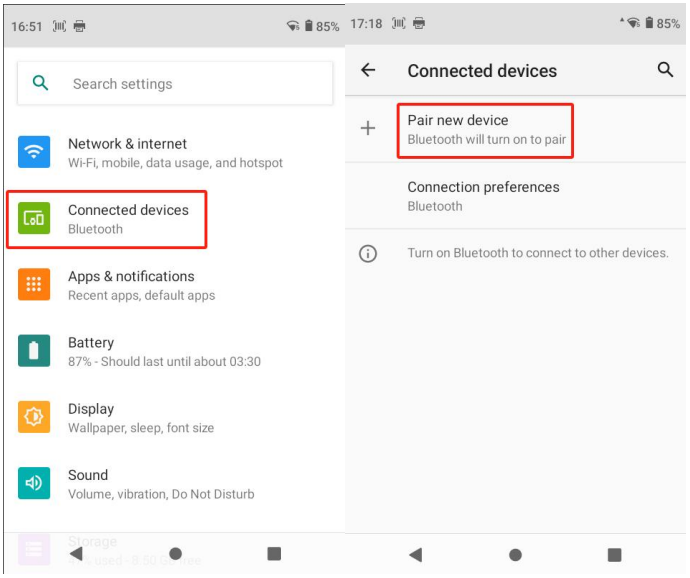
Find this icon:

-> setting

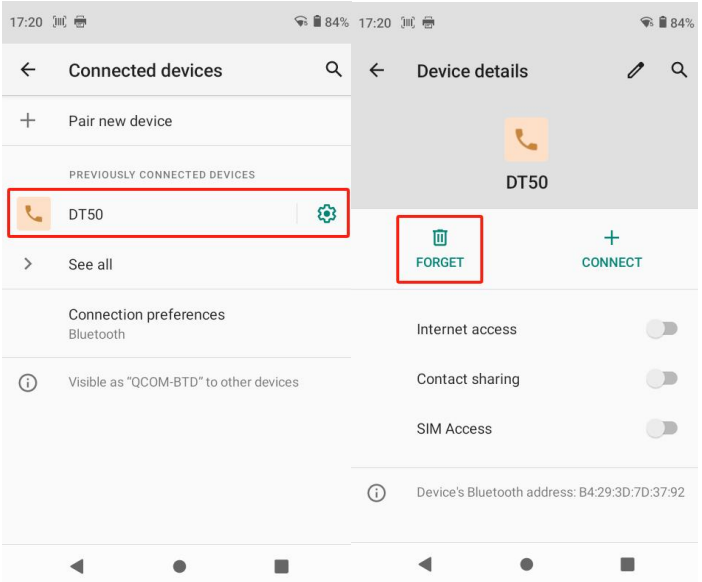
-> Associated devices

-> Bluetooth

1. Tap the Bluetooth off/on button to turn on and search for other Bluetooth devices;
2. In the list of found devices, tap the device you want to connect for pairing;
3. After entering the pairing code in the pairing request dialog box that pops up, tap OK to connect the device;



4. Tap the icon to the right of the paired device to see the unpairing and file transfer options, which you can do according to your needs.



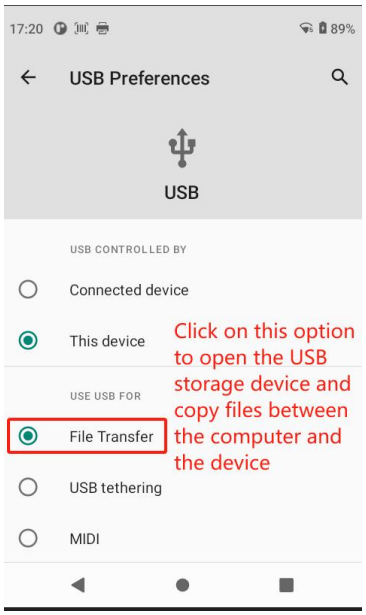
★ Note

- Ensure that the device to be connected to the UROVO K388S has Bluetooth enabled and Bluetooth visibility turned on.
- During the connection process, please set the pairing code, this machine does not support no password connection.

3.3 USB connection to computer

Using a USB cable to connect the device to a computer can facilitate the transfer and processing of files such as pictures, videos, music, etc. between the device's memory card and the computer.

1. Connect the device to the computer's USB port with the USB cable;
2. USB connection icon will be displayed in the status bar of the device, slide down the status bar, you can see the USB connection status, and you can select the USB connection mode..

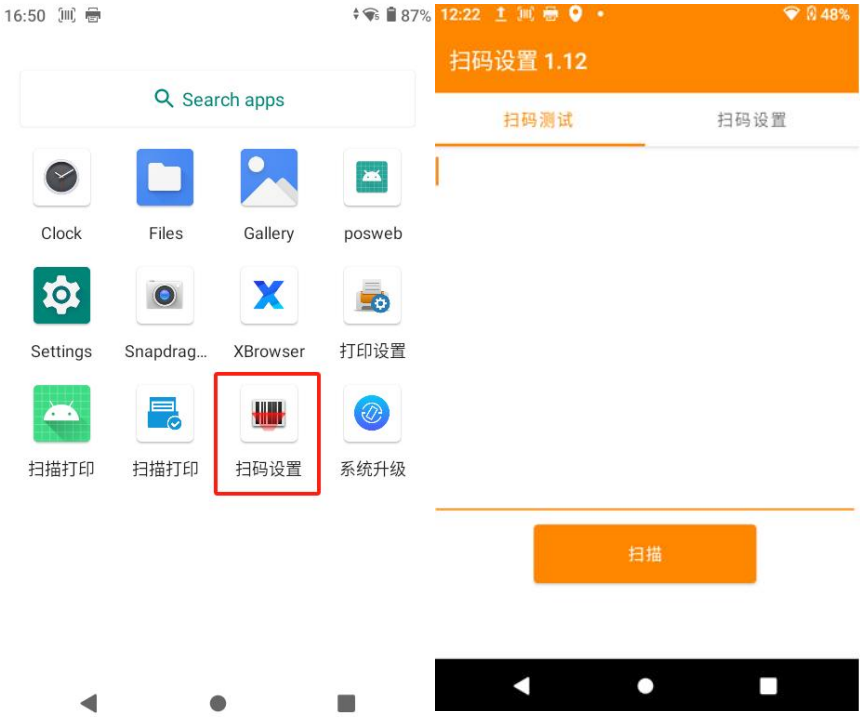


4 UROVO K388S Scanning Demo

4.1 Installation and use of sweep settings

To collect data, the scanning application must be launched on the device. Currently, the manufacturer of the UROVO K388S offers a free demo scanning program to set up the scanner to capture and decode barcode information.

In the UROVO K388S click to start the "Scanning Settings" application, after starting to enter the scanning test interface, press the scanning button, you can carry out barcode scanning.



5 Management of UROVO K388S

5.1 Installer software

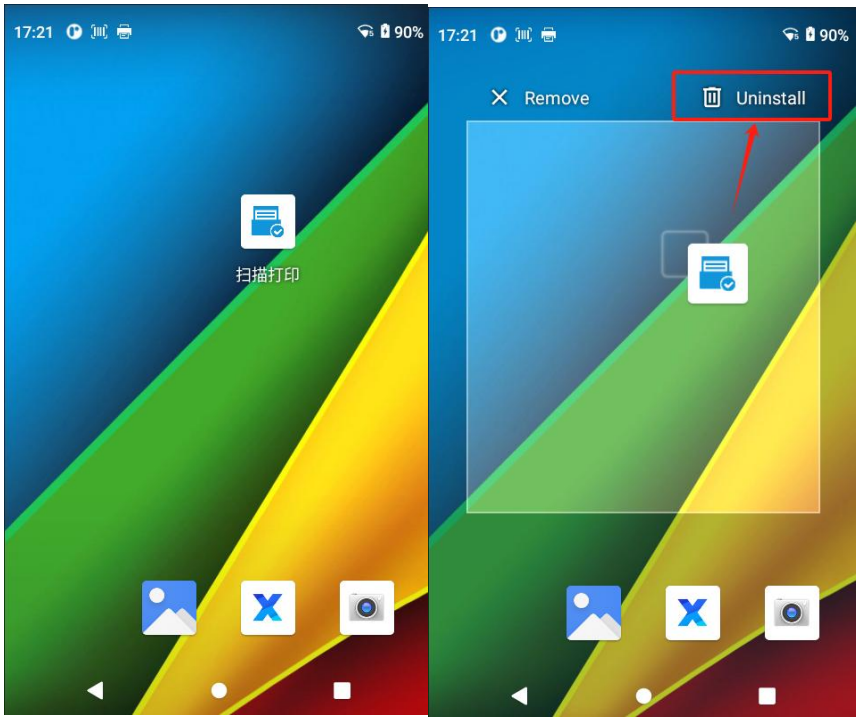
UROVO K388S using Google Android operating platform, Android software suffix is apk. UROVO K388S installation program software has the following methods:

1. You can download the software installation package and install it using a file manager.
2. You can log in Yingda MDM system, in the system to upload the software installation package to push installation.

5.2 Uninstalling the installer

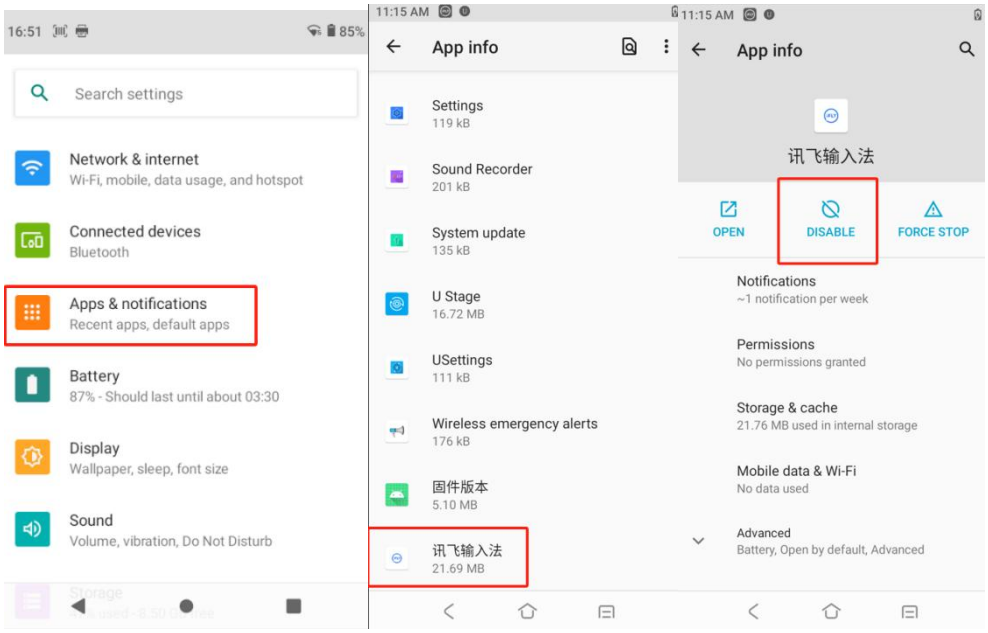
You can uninstall unwanted programs and software to improve the speed of your device. The uninstallation can be done in the following ways:

1. In order to enter the Settings -> Applications and Notifications, in the pop-up list of applications, select the need to uninstall the program software, click the software, enter the application information interface, in the application information interface, click the uninstallation, enter the next step to uninstall, click OK, and wait for a few seconds to prompt the uninstallation has been completed.
2. You can tap the application tray to open the application interface, find the icon of the application that needs to be uninstalled, long press the icon and throw it into the uninstall garbage can to uninstall the program.



5.3 Managing Applications

Users can enter the "Settings-Apps and Notifications" menu to enter the **management application** menu, enter the application management interface, you can view the **downloaded**, **memory card**, **running** and other options in the program status, you can click the program, open the application information interface, the program to **force stop** You can click the program to open the application information interface to perform the corresponding operations such as force stop, **uninstall**, **deactivate** and so on.


16:51
85%
Search settings
Network & internet
Wi-Fi, mobile, data usage, and hotspot
Connected devices
Bluetooth
Apps & notifications
Recent apps, default apps
Battery
87% - Should last until about 03:30
Display
Wallpaper, sleep, font size
Sound
Volume, vibration, Do Not Disturb
11:15 AM
App info
Settings
119 kB
Sound Recorder
201 kB
System update
135 kB
U Stage
16.72 MB
USettings
111 kB
Wireless emergency alerts
176 kB
固件版本
5.10 MB
讯飞输入法
21.69 MB
11:15 AM
App info
讯飞输入法
OPEN
DISABLE
FORCE STOP
Notifications
~1 notification per week
Permissions
No permissions granted
Storage & cache
21.76 MB used in internal storage
Mobile data & Wi-Fi
No data used
Advanced
Battery, Open by default, Advanced

6 Precautions for use and troubleshooting

6.1 Notes on the use of the UROVO K388S

To ensure that the device does not malfunction, please observe the following tips when using the UROVO K388S:

- Keep the device, its parts and accessories out of the reach of small children.
- Keep the equipment dry. Rain, moisture and liquids contain acids that can corrode electronic circuit boards.
- Do not store or use equipment in dusty or unclean areas.
- Do not store the equipment in an overheated area, as high temperatures can shorten the life of the electronics.
- Do not store the unit in an excessively cold place. When the unit temperature rises, moisture will form inside the unit and may destroy the circuit boards.
- Do not attempt to disassemble the unit, handling by non-professionals can damage the unit.
- Do not use pens, pencils or other sharp objects to touch the screen surface of the UROVO K388S to avoid scratching the screen.
- Do not throw, knock, or forcefully impact the equipment. Rough handling of the equipment can damage equipment components and may cause equipment failure.
- Do not use harsh chemicals or strong detergents to clean the equipment. If equipment becomes dirty, use a soft cloth with a diluted glass cleaner solution to clean the surface.
- Please use a protective film to minimize wear and tear. Screen protectors increase the usability and durability of touch displays.

Battery Safety Guidelines

- The charging area of the equipment must be kept away from debris, flammable or chemical substances.
- When charging the battery of a mobile device, the temperature of the battery and the charger must be between (0℃~40℃).
- Do not use incompatible chargers, use of incompatible chargers may result in fire, explosion, leakage, or other dangerous accidents.
- Do not disassemble, crush, twist, puncture or cut the battery.
- Do not short-circuit the device or touch the battery terminals with metal or other conductive objects.
- Do not insert foreign objects into the device, expose the battery to water or other liquids, or expose the device to open flames, explosive

sources, or other sources of danger.

- Do not place or store the device in an environment where the temperature is too high.
- Do not place the device in a microwave oven or dryer.
- Do not throw equipment into fire.
- In the event of a battery leak, do not get the liquid on your skin or in your eyes. If you do get it on your skin, flush the area with plenty of water and seek medical attention immediately..

Clean UROVO K388S

- Shell

  Wipe the case, including the buttons and the area between the buttons, with an alcohol cloth.

- Screen

  The display can be wiped with an alcohol-based cloth, but be careful not to allow the liquid to pool around the display. Dry the display immediately with a soft non-woven cloth to prevent streaks on the screen.

- scan window

  Periodically wipe the scanning window with mirror paper or other items suitable for cleaning optical materials.

6.2 Fault resolution

Table 7-1 Troubleshooting UROVO K388S Common Faults

Problem	Cause	Solution
UROVO K388S does not turn on after pressing the power button.	Low or uncharged battery	Charging the battery of the UROVO K388S
	System crash	Restore Factory Settings
Rechargeable batteries are no longer charged	Battery failure	Battery replacement
	Battery temperature too high/low	Keep the battery at room temperature
No or incomplete data is transmitted during data communication.	Incorrect cable configuration	Check with your system administrator
	Incorrect installation or configuration of communication software	Perform an installation or reinstallation of the synchronization software to update the driver
Clicking on a button or icon does not	System not responding	reboot

Problem	Cause	Solution
activate the corresponding function		
No sound.	Volume set too low or turned off	Adjusting the volume
UROVO K388S closed	UROVO K388S in an inactive state	After a period of inactivity, the UROVO K388S will lock the screen.
	The battery is dead.	Connected to charger for charging
UROVO K388S response slows down	Too many files stored in UROVO K388S	Delete unused memos and records. If necessary, save these records on the main unit (or use a memory card to increase the storage capacity)
	Too many applications installed on UROVO K388S	Remove user-installed applications from the UROVO K388S to restore memory.
UROVO K388S does not decode when reading barcodes	Scanning application not loaded	Loading the scanning application in the UROVO K388S
	unreadable barcode	Ensure that barcodes are free of defects
	Low battery	If the beam stops emitting when the trigger switch is pressed, check the battery level.

Table 7-2 Troubleshooting Bluetooth Connections

Problem	Cause	Solution
UROVO K388S can't find any Bluetooth devices nearby	Too far away from other Bluetooth devices	Move the device closer to other Bluetooth devices, within 10 meters of each other.
	Nearby Bluetooth devices not turned on	Turn on the Bluetooth device you want to find
	Bluetooth device is not in discoverable mode	Set the Bluetooth device to monitorable mode.
Bluetooth device discoverable but not connectable	This machine does not support connection without password	Setting a passcode for a Bluetooth device

Table 7-3 Troubleshooting cable faults

Problem	Cause	Solution
not charging (of batteries etc)	Poor cable contact	Cable replacement

Table 7-4 Troubleshooting WI-FI Connections

Problem	Cause	Solution
Cannot connect to AP	"There was a problem with authentication."	Incorrect WLAN password